

GOSIGHT HEALTH REPORT ANALYSIS

GoSight Health Report Diagnostic Guide

Boot Complete Timestamp

Corresponds to the activation of ignition during the last trip.

Boot Cycle Triggered By App

Application-triggered reboot

Device Shutdown Timestamp

Signals a system restart following an update.

Time Taken to Get GPS Sync After Ignition

Time taken for the camera to receive the first longitude and latitude coordinates.

Ignition ON Timestamp

Last moment the truck was started.

Ignition OFF Timestamp

Last moment when the truck was stopped.

Battery Health

Current state of the camera's external battery.

GPS Low Frequency

Situation where GPS signal is weak or lost.

Power Cut Alert

The state in which the camera stops receiving power, typically out of standby mode, often during an update or disconnection.

G-Sensor Malfunction

Camera unable to detect gravitational force.

Not applicable to GoSight. It uses the GO9 modem for this data.

GOSIGHT HEALTH REPORT ANALYSIS

GoSight Health Report Diagnostic Guide (Continued)

Internal Storage

Space used by the system in the camera, with a margin for cases where the SD card is not read.

External storage

Remaining space on SD card. Relevant information for users wishing to keep recordings on SD card and acquire a new SD card once the memory is full. If replacement is not desired, the system will automatically rewrite the existing data, deleting the old recordings.

DVR Write Percentage

Percentage of space remaining on SD card.

SD card status

Confirmation of correct SD card insertion.

Camera mount status

Information on camera positioning and possible road viewing problems.

Camera Sensor Reboot

Last automatic calibration performed by the camera.

Example of a GoSight health report:

| | |
|---|--------------------------|
| Boot Complete Timestamp | 2024-04-24 16:26 |
| Boot Cycle Triggered By App | ✔ YES |
| Device Shutdown Timestamp | |
| Time Taken to Get GPS Sync After Ignition | 5.9s |
| Ignition ON Timestamp | 2024-04-24 16:26 |
| Ignition OFF Timestamp | 2024-04-24 16:14 |
| Battery Health | ✔ GOOD |
| Acc Low Frequency | ✔ NO |
| GPS Low Frequency | ▲ YES - 2024-04-22 09:39 |
| Power Cut Alert | ▲ YES - 2024-04-24 14:37 |
| G-Sensor Malfunction | ✔ NO |

Storage

| | |
|----------------------|-----------------------|
| Internal Storage | 11.19 GB / 16 GB |
| External Storage | 121.98 GB / 124.71 GB |
| DVR Write Percentage | 99.91% |
| SD Card Status | INSERTED |

| | |
|-----------------------------|------|
| Current Mounting Status | ▶ |
| Road Camera Mounting Status | |
| Camera Sensor Reboot | ✔ NO |

Please note that the "Acc Low Frequency" indicator is usually linked to uncommon signals emitted by the camera, which shares an electrical current with other accessories, such as the radio. For example, when the radio is activated, a warning icon for infrequent signals may appear. In this situation, no specific action is required.

GOSIGHT HEALTH REPORT ANALYSIS

Warnings in the red frame in the GoSight add-in - Meanings



- **66 devices** are not assigned to a vehicle
- **95 devices** are not reporting any data
- **2 devices** reported mounting or calibration issues
- **262 devices** reported recent shutdowns

| Warning | Meaning | Example |
|---|---|--|
| NOT ASSIGNED TO A VEHICLE | Cameras that have never been associated with a unit or have been disassociated. | <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="border: 1px solid #ccc; padding: 5px; width: 200px;"> <input type="text" value="Search for device"/> </div> <div style="text-align: right;"> 26 minutes ago </div> </div> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="border: 1px solid #ccc; padding: 5px; width: 200px;"> <input type="text" value="Search for device"/> </div> <div style="text-align: right;"> Never connected </div> </div> |
| NOT REPORTING ANY DATA | Units that have never been connected or without an ignition cycle for a month or more. | <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="border: 1px solid #ccc; padding: 5px; width: 200px;"> <input type="text" value="Search for device"/> </div> <div style="text-align: right;"> a month ago </div> </div> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="border: 1px solid #ccc; padding: 5px; width: 200px;"> <input type="text" value="102409"/> </div> <div style="text-align: right;"> Never connected </div> </div> |
| REPORTED MOUNTING OR CALIBRATION ISSUES | The camera lens is not optimally placed or the view is obstructed. | <div style="display: flex; justify-content: space-around;"> </div> <div style="margin-top: 10px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> Current Mounting Status </div> <hr/> <div style="display: flex; justify-content: space-between; align-items: center;"> Road Camera Mounting Status Road </div> </div> |
| REPORTED RECENT SHUTDOWNS | The camera stops receiving power, often during an update, calibration or disconnection. | <div style="display: flex; justify-content: space-between; align-items: center;"> <div style="border: 1px solid #ccc; padding: 5px; width: 200px;"> <input type="text" value="Power Cut Alert"/> </div> <div style="text-align: right;"> YES - 2024-04-22 16:41 </div> </div> |

| INFORMATION PROVIDED ON THE HEALTH REPORT | | SIGNIFICATIONS |
|---|------------------------|---|
| Boot Complete Timestamp | 2024-02-07 15:28 | Corresponds to the activation of the ignition during the last trip. |
| Boot Cycle Triggered By App | YES | Indicates a system update that has caused a reboot. |
| Device Shutdown Timestamp | 2024-02-02 20:36 | Signals a system restart following an update. |
| Time Taken to Get GPS Sync After Ignition | 5.9s | Time taken for the camera to receive the first longitude and latitude coordinates. |
| Ignition ON Timestamp | 2024-02-07 15:28 | Last moment the truck was started. |
| Ignition OFF Timestamp | 2024-02-07 13:56 | Last moment when the truck was stopped. |
| Battery Health | GOOD | Current state of the camera's external battery. |
| GPS Low Frequency | YES - 2024-04-24 08:25 | Situation where GPS signal is weak or lost. |
| Power Cut Alert | NO | The state in which the camera stops receiving power, often during an update or disconnection. |
| G-Sensor Malfunction | NO | Camera unable to detect gravitational force. N/A to GoSight. It uses the GO9 modem for this data. |

Stockage

| | | |
|-----------------------------|-----------------------|--|
| Internal Storage | 6.72 GB / 14.9 GB | Space used by the system in the camera, with a margin for cases where the SD card is not read. |
| External Storage | 113.96 GB / 116.14 GB | Remaining space on SD card. |
| DVR Write Percentage | 99.96% | Percentage of space remaining on SD card. |
| SD Card Status | INSERTED | Confirmation of correct SD card insertion. |
| Current Mounting Status | | Camera mounting overview |
| Road Camera Mounting Status | Road | Information on camera positioning and possible road viewing problems. |
| Camera Sensor Reboot | NO | Last automatic calibration performed by the camera. |